

Empresa BPO de Call Center Operativo Totalmente Virtual





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Esta empresa de externalización de procesos empresariales (BPO) 100% virtual está especializada en prestar servicios de asistente virtual de alta calidad a empresas de diversos sectores. Con un equipo de profesionales experimentados y dedicados, la empresa ofrece soluciones innovadoras y personalizadas que mejoran la eficacia operativa, reducen los costes y apoyan el crecimiento empresarial. Operando con una estructura ágil y flexible, la empresa se centra en lograr resultados excepcionales a través de su modelo de plantilla totalmente virtual.

Lo que distingue a esta empresa en el sector de los asistentes virtuales es su modelo de plantilla totalmente virtual, que le permite ofrecer soluciones rentables y escalables adaptadas a las necesidades exclusivas de clientes de todo el mundo. Al menos el 50% de sus operaciones están relacionadas con el teléfono, y una parte importante se dedica a ventas y atención al cliente. La empresa está dirigida por un pequeño equipo directivo que mantiene relaciones directas con los clientes clave, garantizando un servicio personalizado y atención al detalle. El centro administrativo se encuentra en Arlington, Tennessee, y supervisa las operaciones.

Con un firme compromiso con la flexibilidad, la innovación y la excelencia operativa, la empresa satisface constantemente las necesidades cambiantes de sus clientes, ofreciendo soluciones de asistencia virtual fiables y de alta calidad. Está bien posicionada para el crecimiento sostenido y el éxito en el mercado de la externalización virtual.

Industrias

Servicios Profesionales, Pequeñas y Medianas Empresas (PYME), Comercio Electrónico, Inmobiliario, Tecnología

Servicios

- Servicios de asistente virtual
- Servicio y atención al cliente
- Operaciones administrativas
- Apoyo a las ventas
- Compromiso omnicanal (voz, chat, correo electrónico)

Geografía

Con sede en Estados Unidos y VAs ubicadas en Filipinas, la empresa opera de forma totalmente virtual, lo que le permite prestar servicios a clientes de todo el mundo sin las limitaciones de las oficinas físicas.

Personal

Asistentes virtuales: 84

Ingresos

2023: 1,3 millones de dólares

2024: 1,3 millones de dólares

Previsión de ingresos

2025: 1,3 millones de dólares

GROSS REVENUE

\$ 1,300,000

BUSINESS TYPE

Centro de llamadas

COUNTRY

Estados Unidos

BUSINESS ID

L#20250861

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