

Soluciones a medida para impulsar la eficiencia operativa Centro de llamadas BPO





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Proveedor líder de servicios de externalización de procesos empresariales (BPO), esta empresa ofrece soluciones a medida para mejorar la eficacia operativa en diversos sectores. Con una fuerte presencia en múltiples países y centrada en la flexibilidad, la empresa ofrece estrategias de externalización innovadoras y soluciones tecnológicas avanzadas para abordar los retos únicos a los que se enfrentan sus clientes.

Recientemente, la empresa lanzó un programa piloto de contratos de cobro en Austin, poniendo de relieve su compromiso de ampliar su oferta de servicios. Su modelo operativo incluye una mezcla de soluciones onshore, offshore e híbridas, lo que permite a los clientes crear escenarios externalizados personalizados que satisfagan sus necesidades específicas. Esta flexibilidad, combinada con servicios globales 24 horas al día, 7 días a la semana, posiciona a la empresa como un socio versátil para las empresas que buscan optimizar sus operaciones.

Centrada en la eficacia operativa, con soluciones de vanguardia como el Motor de Procesamiento de Imágenes y un historial probado en diversos sectores, la empresa está preparada para seguir creciendo y expandiéndose en el sector de BPO. Su continua diligencia debida y sus ampliaciones estratégicas de servicios, como el piloto de cobros, muestran su dedicación a adaptarse a las demandas del mercado y a la evolución de las necesidades de los clientes.

Industrias atendidas:

Educación, Telecomunicaciones, Petróleo y Gas, Peajes, Cobros de Primera Instancia

Servicios ofrecidos:

- Externalización de procesos empresariales (BPO)
- Soluciones de eficiencia operativa
- Motor de procesamiento de imágenes (IPE)
- Servicios globales 24/7
- Escenarios personalizados de externalización

Geografía:

Sede central en EE.UU. con oficinas en Asia

Plantilla:

1.100 empleados en tres países diferentes

Ingresos:

17 millones de dólares anuales

Previsión de ingresos:

2025 – 20 M\$.

BUSINESS TYPE

Centro de llamadas

COUNTRY

Estados Unidos

BUSINESS ID

L#20250860

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