

BPO en América Latina con un sólido historial





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Con una sólida trayectoria de más de 15 años, esta empresa se ha consolidado como incondicional en el sector de la externalización de procesos empresariales (BPO). Se especializan en ofrecer un conjunto completo de servicios de externalización y nearshore, con especial énfasis en la atención sanitaria. Su experiencia, sin embargo, no se limita a este sector, sino que atienden a multitud de industrias ofreciendo soluciones a medida que impulsan la eficacia y fomentan el crecimiento.

Conocidos por su compromiso con la calidad y la innovación, son el socio al que acuden las empresas que desean optimizar sus operaciones y lograr una ventaja competitiva.

Sectores a los que servimos: Sanidad, Servicios Públicos, Servicios Financieros, Seguros, Tecnología, Comercio Minorista, Inalámbrico, Cobros, ISP, Viajes y Comercio Electrónico.

Servicios ofrecidos: Telemarketing y Ventas, Atención al Cliente, Servicios de Soporte Informático, Servicios de Back Office, Sistemas Telefónicos, Cobros, Servicios de Chat.

Geografía: Las oficinas están situadas en varios países de América Latina.

Plantilla: Más de 1200 ETC

EBITDA: \$4,985,000

Previsión de ingresos

2024: \$25,872,602.7

2025: \$29,269,591.04

Información adicional

En particular, su compromiso con la calidad se ve subrayado por múltiples certificaciones como ISO, HIPAA, PCI y Soc 2, que hablan de su dedicación a la seguridad y la excelencia en el servicio. A medida que siguen creciendo, su objetivo sigue siendo proporcionar agentes certificados de alta calidad preparados para atender las diversas necesidades de los clientes, lo que les convierte en un socio convincente para las empresas que buscan externalizar sus operaciones de forma eficiente y eficaz.

TARGET PRICE

\$35,000,000

GROSS REVENUE

\$25,872,602

EBITDA

\$4,985,000

BUSINESS TYPE

Centro de llamadas

COUNTRY

Estados Unidos

BUSINESS ID

L#20240739

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