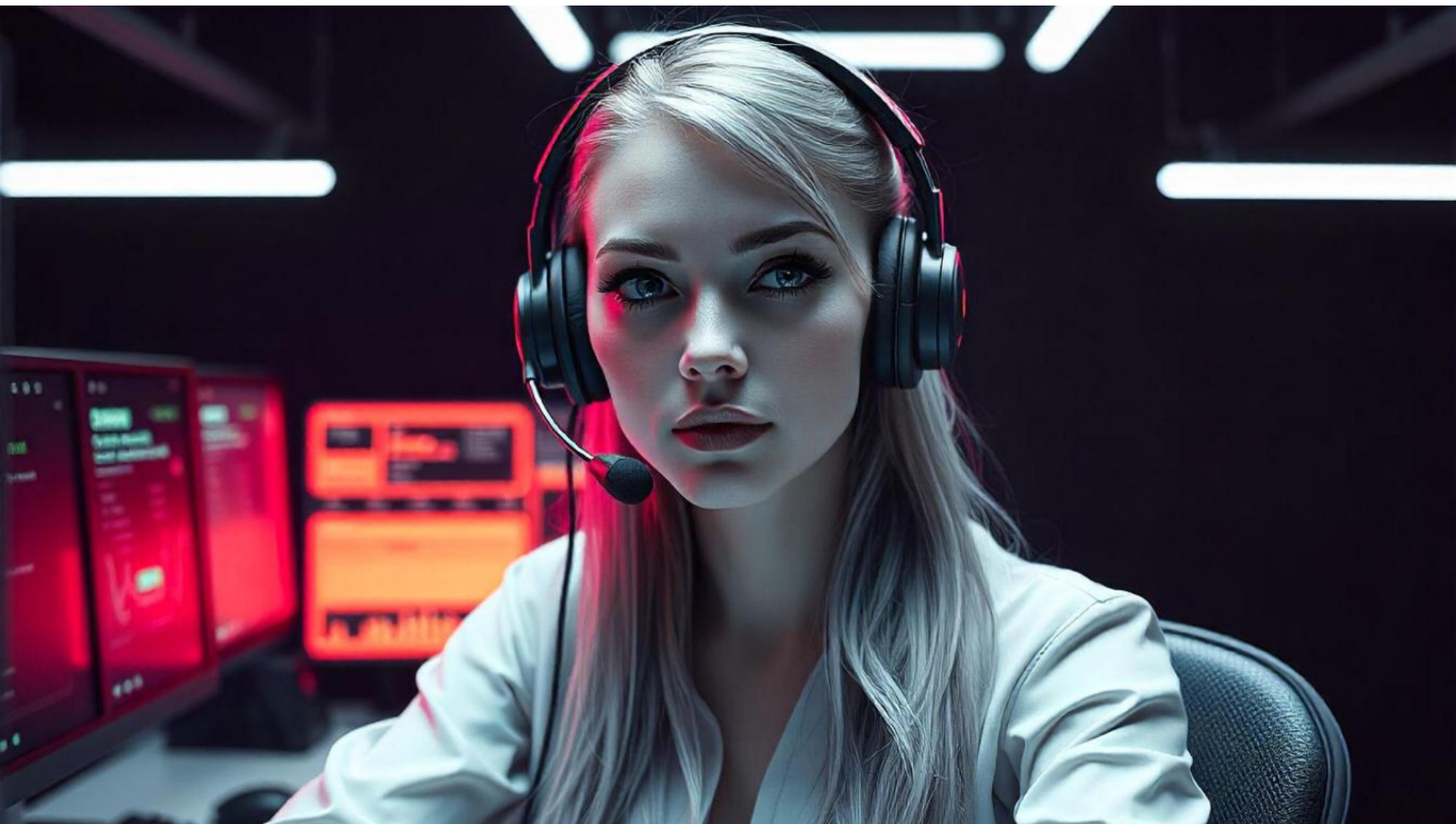


Negocio líder en BPO





Negocio líder en BPO

La empresa es un proveedor líder de subcontratación de procesos empresariales con más de 13 años de experiencia y es un actor destacado en la industria de BPO. La empresa ofrece una amplia gama de servicios a clientes de varios sectores. Su presencia global, su fuerza laboral calificada, su destreza tecnológica y su enfoque centrado en el cliente la posicionan para un éxito continuo en el dinámico y cambiante panorama de BPO.

Información clave

Industrias atendidas: Fintech, entrega de alimentos, micromovilidad, comercio electrónico, atención médica, telecomunicaciones, venta minorista, viajes, automoción.

Servicios ofrecidos: Atención al cliente, recepción/salida, back office, abastecimiento inteligente, automatización.

Geografía: Cinco oficinas en Europa

Plantilla: 900 ETP

Ingresos: Ingresos anuales de \$10,6 M

EBITDA: \$2,8 M

Pronóstico de ingresos:

2024: \$15M

2025: \$16M

2026: \$18M

Información adicional:

La empresa colabora con líderes de la industria como Deloitte para el cumplimiento de SSOC, 2 y AV55 para la estrategia y la mejora continua. La empresa aprovecha tecnologías de vanguardia, como UiPath, Blie Prism, Microsoft Azure, AUS y Google Cloud, para ofrecer soluciones eficientes e innovadoras. La empresa se compromete a construir relaciones a largo plazo con los clientes al brindar soluciones personalizadas que satisfagan sus necesidades y objetivos específicos.

TARGET PRICE

\$16,800,000

GROSS REVENUE

\$10,600,000

EBITDA

\$2,800,000

BUSINESS TYPE

Call Center

COUNTRY

Reino Unido

BUSINESS ID

L#20240735

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