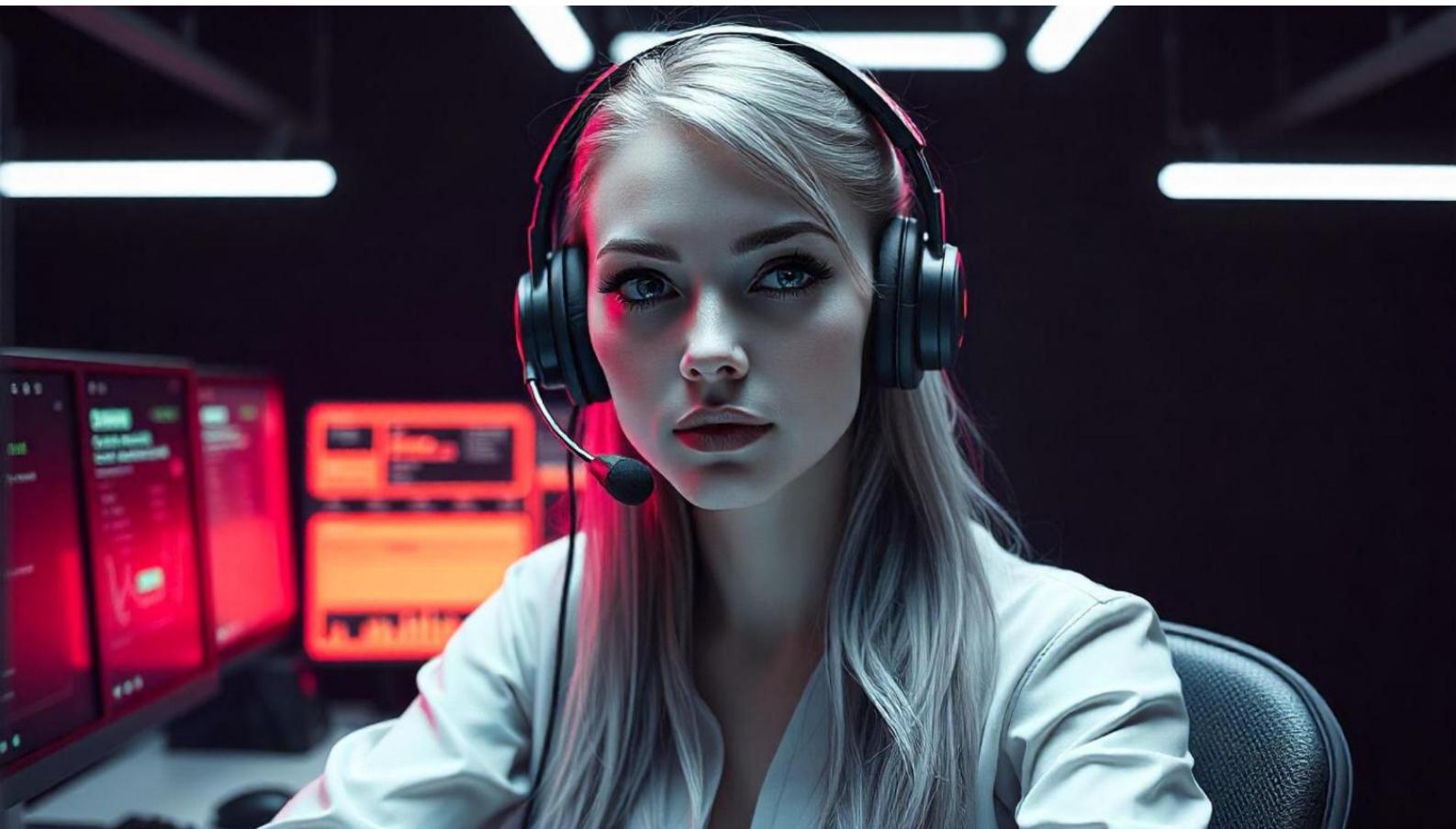


Empresa líder en BPO





Empresa líder en BPO

La empresa es un proveedor líder de externalización de procesos empresariales con más de 13 años de experiencia y es un actor destacado en el sector de la externalización de procesos empresariales. La empresa ofrece una amplia gama de servicios a clientes de diversos sectores. Su presencia mundial, su personal cualificado, su destreza tecnológica y su enfoque centrado en el cliente la sitúan en una posición de éxito continuado en el dinámico y cambiante panorama de la BPO.

Información clave

Industrias atendidas: Fintech, reparto de comida, micromovilidad, comercio electrónico, sanidad, telecomunicaciones, comercio minorista, viajes, automoción.

Servicios ofrecidos: Atención al cliente, Inbound/Outbound, Back Office, Smart Sourcing, Automatización.

Geografía: Cinco oficinas en Europa

Plantilla: 900 ETC

Ingresos: Ingresos anuales de 10,6 millones de dólares

EBITDA: \$2.8M

Previsión de ingresos:

2024: \$15M

2025: \$16M

2026: \$18M

Información adicional:

La empresa colabora con líderes del sector como Deloitte para el SSOC, la conformidad 2 y AV55 para la estrategia y la mejora continua. La empresa aprovecha las tecnologías más avanzadas, como UiPAth, Blie Prism, Microsoft Azure, AUS y Google Cloud, para ofrecer soluciones eficaces e innovadoras. La empresa se compromete a establecer relaciones a largo plazo con sus clientes proporcionándoles soluciones personalizadas que satisfagan sus necesidades y objetivos específicos.

TARGET PRICE
\$16,800,000

GROSS REVENUE
\$10,600,000

EBITDA
\$2,800,000

BUSINESS TYPE
Centro de llamadas

COUNTRY
Reino Unido

BUSINESS ID
L#20240735

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